

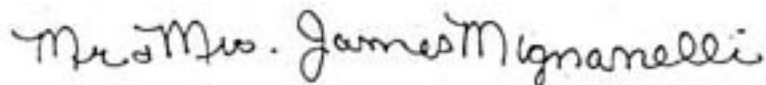
February 5, 2001

Dear Total Learning Centers:

Thank you so much for the testing you did for Phil - it helped us understand him. You started treatment right away and I see improvements by leaps and bounds. Phil wants to try now. Before the help at the Total Learning Centers he just had himself convinced he was going to go through life guessing at what every word he looked at was. Instead now he is really able to look at the word, know what it says and he is able to spell it. He may still have spelling problems but at least his mistakes will be close enough for him to be able to use a computer and use the spell checker. It is amazing to me how his reading has improved. It is so wonderful to finally hear him reading....

Thanks you Total Learning Centers!

Thank you,

A handwritten signature in black ink that reads "Mrs. James Mignanelli". The signature is written in a cursive style with a large, prominent initial "M" for Mrs. and a smaller "M" for Mignanelli.

Mr. & Mrs. James Mignanelli